



SERVICE REQUEST

INSTRUCTIONS FOR RETURN

- Please fill in the items below since incomplete information may lengthen handling times.
- Please always send the service request and the safety report with the device. The safety report must be attached to the outside of the package and the service request must be inside the package.
- The device must be emptied and cleaned before sending it to service. N.B. Devices that have not been emptied/cleaned before dispatch will be cleaned at the customer's expense.

**PLEASE SEND
TO THE ADDRESS:**

**HYXO OY
HUOLTO
SORTILANTIE 5
FI-04260 KERAVA**

INFORMATION OF SENDER

COMPANY _____

RETURN ADDRESS _____

CONTACT PERSON _____

PHONE _____

EMAIL _____

DISPATCH REF. NO. /ORDER NO. _____

PRODUCTS IN DISPATCH

Service Complaint Other reason _____

Qty.	Product	Serial no.	Description of the fault

Further information / Please also consider _____

Date _____ Signature _____



Head office Palokorvenkatu 2, P.O.Box 16, FI-04261 KERAVA
Warehouse Sortilantie 5, FI-04260 KERAVA
Telephone +358 10 417 4500

With this form, we entitle HyXo Oy to repair the products sent to service.
We will contact you if the repair costs exceed 60% of the acquisition price of a new product.